

legal process. Employees who receive CPNI are directed to use it only for the above purposes.

4. Ernest does not make CPNI available to sales personnel and does not currently use, or allow its affiliates to use, CPNI in marketing activities.

5. Ernest does not sell, rent, or otherwise disclose CPNI to other entities.

6. CPNI maintained by Ernest is secured in password-protected files available only to authorized personnel. Any unauthorized use, sale, or disclosure of CPNI by any employee of Ernest would subject the employee to disciplinary action, up to and including immediate dismissal.

Respectfully Submitted,

A handwritten signature in black ink, appearing to read "Paul Masters", with a large, stylized "P" and "M".

Paul Masters
President
Ernest Communications, Inc.